

New email communication protocol statement:

-We are unpaid volunteers and not available 24/7.

-Currently, there is not a procedure for communication with our RSAPOA board in any of our governing documents.

-Phone calls, texts and personal emails are not appropriate to discuss board business with directors individually.

-The board has created ONE CONTACT point: rsapoaboard@comcast.net.

-The board members are each responsible to sign in daily to monitor received emails.

-The board will confirm receipt and any concerns received will be added to the next BOD meeting and the concern will be discussed in an open meeting forum.

PROCESS:

-Email to the ONE bod address above with any concerns or compliments the member has regarding RSA.

-The emails will then be read by all directors. The concern, if not considered an emergency, will be added to the agenda of the next BOD open meeting.